## ALL DAY EXPRESS, 23 WESTBURY AVENUE, WOOD GREEN, LONDON, N22 6BS FORMERLY KNOWN AS STAR FOOD AND WINE



In the London Borough of Haringey Licensing Committee

In the matter of an application by the Trading Standards Officer for a review of the premises licence under the Licensing Act 2003.

#### **Witness statement Mr Kemal Avci**

- My name is Kemal Avci, I am a director of Hunter Supermarket Limited. The company holds the premises licence and I am the DPS for the premises that were called Star food and wine but has just changed to All Day Express, 23 Westbury Avenue, London, N22 6BS.
- 2. Before setting out my explanations may I apologise to the committee for my mistakes which have given rise to this review.
- 3. I acquired the premises last year.
- 4. We have been closed for approximately 2 months as we have been carrying out a refurbishment to improve the visibility inside the premises. That is just being completed and the premises has just reopened.
- 5. I will break down my statement into two parts
  - a. First to deal with the events set out in the review application
  - b. Second to deal with the steps taken to ensure there is no recurrence and the licensing objectives are promoted

#### A. The review allegations

6. The items in the safe were both mine and my wife's. She had brought some from Poland and I had brought some from Turkey. They were in the safe for safe keeping and so they were not confused with the shop stock. The items were for myself, family

- and staff. I accept if the opportunity had arisen to sell any of the packs I would have taken it and so I accept the items were kept in the safe and they should not have been on the premises. I apologise to the authority for that.
- 7. We only had one key for the safe when the officers visited the premises. The staff member who was doing the cash and carry purchase had taken out money from the safe and the key was in his possession. He spoke to the officers over the telephone and informed them that he was only half an hour away from the shop but as the officers were not able to wait for him they took the whole safe with them.
- 8. I am at the shop regularly and I only take the key if I am going to access the safe. I have never refused to get the key, whenever it has been raised I have said I would need time to get it and bring it back to the shop or bring it with me to the shop if I am not there at the time.
- I will make sure that going forward that any cigarettes for immediate consumption are kept securely but no other items will be permitted to be kept at the premises.
  - 17<sup>th</sup> February 2022
- 10.I was not aware of this until I saw reference to it in the review application. I have no detail other than as is briefly stated in the application.
  - 4<sup>th</sup> March 2022
- 11. Again, I was not aware of this until I saw reference to it in the application. I am cautious about both instances because of the lack of information. I can say that the person is not myself. I do

not wear a waistcoat. I did have cause to sack an employee recently for selling their own cigarettes that they had on their person. As a result, I have improved the cctv system coverage and quality. I am also able to view the cctv remotely so even if I am not at the premises I can check that staff are behaving properly.

#### B. Steps Taken

- 12.I have considered everything referred to by Trading Standards.
- 13.I agree to the additional condition:
  - "21. Where a locked safe, cupboard or stock storage area is maintained at the licenced premises. Immediate access to these locked areas shall be provided on request to any Police or an Authorised Council officer who wishes to carry out an inspection during licensable hours. Where keys or codes necessary to access these locked areas are not immediately available to staff on the premises they shall be provided by a responsible person/keyholder within 20 minutes of a request for access or within a reasonable time as agreed at the discretion of the Authorised officer."
- 14.I always try to comply with the law and the licence. All stock on the premises is purchased from legitimate sources, cash and carry, AWRS suppliers etc. The purchase of stock is the responsibility of myself and one other person. All receipts are kept. For the current quarter they are retained at the premises before being sent to the accountant for the purpose of the VAT returns which are done quarterly. I can provide a copy of the receipts for the last 6 months within a short period of time as the accountant is currently located nearby.

- 15. Following the recent dismissal of a member of staff for selling illicit tobacco I have reminded all staff that they are only allowed to keep cigarettes on their person or in their belongings for their own use. Any other items will be confiscated and destroyed. I have also reminded them that if they are caught selling their own cigarettes they will be dismissed immediately because this is very serious.
- 16.I ensure all staff are trained in their responsibility for the sale of alcohol and also in respect of their responsibility in the sale of age restricted products. I operate a challenge 25 system.
- 17.I retain staff training records.
- 18.I maintain a refusal book.
- 19.I have signage on display.
- 20.As I mentioned the cctv is a new system installed on 14<sup>th</sup> July.

  Staff in charge of the shop are able to operate the cctv system
- 21.I have replaced the cigarette display and cigarettes/tobacco are only stored on the display, or in the drawers clearly labelled under the counter or in a box labelled tobacco stock.
- 22.I have been closed for a couple of months to carry out the improvements to the shop and so I would ask that any suspension of the licence be for a short period.

The contents of this my statement are true to the best of my knowledge and belief.

Kemal Avci

Dated 31 July 2022

# STAR FOOD AND WINE, 23 WESTBURY AVENUE, LONDON N22 6BS - Licensing Act 2003 - Nomination under section 57(2) & (3)

The license holder, **HUNTER SUPERMARKET LIMITED** hereby nominates the persons listed below to have custody of a certified copy of the premises licence. By signing this form, the nominee accepts that on the days when they are on duty and the premises licence is being used to authorise licensable activities at the premises, a certified copy of the premises licence is in their custody and under their control and the **summary is prominently displayed**.

The certified copy has been placed in the manager's office and the undersigned hereby acknowledge and certify that whenever they are on duty they will ensure the certified copy is located there and is under their control.

Name	Position held	Signature
Kemal Avci	Director owner	
CAGRI KARABUT	SHAFF	
CEMAL AUCI	STATE	
Erkan San	STAFF	
yusul my	STAPF	
1 40	aans	
	Andrew Color Color Color	

### STAR FOOD AND WINE

23 Westbury Avenue, London N22 6BS

# INCIDENT LOG BOOK

**DPS: Kemal Avci** 

**DPS Contact Number:** 

### **STAR FOOD AND WINE**

23 Westbury Avenue, London N22 6BS

## **CCTV LOG BOOK**

**DPS: Kemal Avci** 

**DPS Contact Number:** 

(Yapılan işlemin detayları)	Staff Name & Signature (Calişan kişinin ismi ve imzası)
CCTV replaced with full HO  System. It comeros  2 external - Night vision  Will retain recording for at least  31days. To be checked on 1514 Au	gase
	Description of the activity

	-	_	•		_	_	_	_	_	_
м	۰							200		10
ш	٠	-		-	-	-	•	-		
ш	п		-		-			100		

Dat			
Dated (Tarih):			
( * al III):			

I, Kemal Avci authorise the person named below to sell and supply alcohol at Hunter Supermarket Limited, operating under the name of Star Food & Wine located at 23 Westbury Avenue, London N22 6BS. By signing this document, the individuals accept that they have received the appropriate training in relation to the sale and supply of alcohol as well as how to use the CCTV equipment and are competent to sell alcohol at Star Food & Wine. I have also provided the below individuals with copies of the training materials for them to refer regularly and when they need to.

Ben, Kemal Avci, aşağıda isimleri belirtilen kişi ve kişilerin 23 Westbury Avenue, London N22 6BS adresinde bulunan Star Food & Wine adi altinda calistirilan Hunter Supermarket Limited firmasin'da alkol satışı ve servisi yapımalarına izin veriyorum. Aşağıdaki gerekli yeri imzalayalan kişi ve kişiler, küçük yaş altı ürünlerin servis ve satışı ve CCTV kameralarının kullanımı konusunda gerekli eğitimi aldıklarını ve Star Food & Wine'da alkol satışı yapabileceklerinden emin olduklarını kabul etmektedirler. Ayrıca, eğitim verilen kişilere eğitim materyallerinin bir kopyasını düzenli olarak ve ihtiyaç duydukları taktirde okumaları için verdim.

Name	Address	Date of birth	National Insurance No
CAGOLI		11	
CAGOLI			
		-	
10 11 11 11 11 11 11 11 11			

Signed by employee (İşçinin imzası):  Dated (tarih): \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	
Dated (tarin):	
Signed by Kemal Avci (Kemal Avci'in imzası):	
bigined at a second second second in inizasi)	
Dated (Tarih):	001

#### STAR FOOD AND WINE

23 Westbury Avenue, London N22 6BS

## TRAINING RECORD

**DPS: Kemal Avci** 

**DPS Contact Number:** 

horst-
hereby confirm that I have received training in my responsibilities in the sale and supply of alcohol as well as how to operate the CCTV equipment. I am aware of the licence conditions and hours for the sale of alcohol and I understand the age verification challenge 25 policy. By signing this form I accept that I feel confident in complying with legal requirements and in challenging persons to ensure that there are no underage sales. I also confirm that I have been provided with a copy of the training bundle which is both in English and Turkish.
Ben, CEMAL AVOI alkol servisi ve satışı ayrıca CCTV kamera sisteminin kullanını kamera kamera sisteminin kullanını kamera kamera sisteminin kullanını kamera kamera sisteminin kullanının kamera kamera sisteminin kullanının kamera kamera sisteminin kullanının kamera sisteminin
alkol servisi ve satışı ayrıca CCTV kamera sisteminin kullanımı konusunda üzerime düşen sorumluluklar hakkında gereken eğitimi aldığımı onaylıyorum. Ruhsat kuralları ve hangi saatler arasında alkol satışı yapabileceğimi biliyorum ve 25 yaşın altında görünen müşterilerden kimlik sormam gerektiğini biliyorum. Bu formu imzalayarak yasal gereksinimlere uymak için gereken özgüvene sahip olduğumu ve yaşı tutmayan müşterilere alkol satışını önlemek için kimlik sorma kuralını mutlaka takip edeceğimi kabul ediyorum. Ayrıca, bana verilen eğitimde kullanılan eğitim materyalinin hem İngilizce hamde Türkçe kopyası bana verildi.
Signed (İmza):
Dated (Tarih):
Refresher training is due on (bu konudaki gelecek eğitim tarihi):
Confirmed by Mr Kemal Acci KEWAW DEMIR
Signed (İmza):

I. Cemal Ava
hereby confirm that I have received training in my responsibilities in the sale and supply of alcohol as well as how to operate the CCTV equipment. I am aware of the licence conditions and hours for the sale of alcohol and I understand the age verification challenge 25 policy. By signing this form I accept that I feel confident in complying with the legal requirements and in challenging persons to ensure that there are no underage sales. I also confirm that I have been provided with a copy of the training bundle which is both in English and Turkish.
Ben, Alcol servisi ve satışı ayrıca CCTV kamera sisteminin kullanımı konusunda üzerime düşen sorumluluklar hakkında gereken eğitimi aldığımı onaylıyorum. Ruhsat kuralları ve hangi saatler arasında alkol satışı yapabileceğimi biliyorum ve 25 yaşın altında görünen müşterilerden kimlik sormam gerektiğini biliyorum. Bu formu imzalayarak yasal gereksinimlere uymak için gereken özgüvene sahip olduğumu ve yaşı tutmayan müşterilere alkol satışını önlemek için kimlik sorma kuralını mutlaka takip edeceğimi kabul ediyorum Ayrıca, bana verilen eğitimde kullanılan eğitim materyalinin hem İngilizce hamde Türkçe kopyası bana verildi.
Signed (İmza):
Dated (Tarih): 10.07.22
Refresher training is due on (bu konudaki gelecek eğitim tarihi): 10.01.23. (date not more than 6 months after the date of signature) (gelecek eğitim tarihi yukarıdaki imza tarihinden sonraki 6 ay içerisinde yapılmalıdır):

Signed (Imza): 10-07.22

Confirmed by Mr Kemal Avci

I, Hemal Auci
hereby confirm that I have received training in my responsibilities in the sale and supply of alcohol as well as how to operate the CCTV equipment. I am aware of the licence conditions and hours for the sale of alcohol and I understand the age verification challenge 25 policy. By signing this form I accept that I feel confident in complying with the legal requirements and in challenging persons to ensure that there are no underage sales. I also confirm that I have been provided with a copy of the training bundle which is both in English and Turkish.
alkol servisi ve satışı ayrıca CCTV kamera sisteminin kullanımı konusunda üzerime düşen sorumluluklar hakkında gereken eğitimi aldığımı onaylıyorum. Ruhsat kuralları ve hangi saatler arasında alkol satışı yapabileceğimi biliyorum ve 25 yaşın altında görünen müşterilerden kimlik sormam gerektiğini biliyorum. Bu formu imzalayarak yasal gereksinimlere uymak için gereken özgüvene sahip olduğumu ve yaşı tutmayan müşterilere alkol satışını önlemek için kimlik sorma kuralını mutlaka takip edeceğimi kabul ediyorum. Ayrıca, bana verilen eğitimde kullanılan eğitim materyalinin hem İngilizce hamde Türkçe kopyası bana verildi.
Signed (İmza):.
Dated (Tarih): 12-8-21
Refresher training is due on (bu konudaki gelecek eğitim tarihi): 28.2.2. (date not more than 6 months after the date of signature) (gelecek eğitim tarihi yukarıdaki imza tarihinden sonraki 6 ay içerisinde yapılmalıdır):
Confirmed by Mr Kemal Avci Cobot Suther land
Signed (İmza):

1 Dremal Avel	
supply of alcohol as well as how to operate licence conditions and hours for the sale of a challenge 25 policy. By signing this form I at the legal requirements and in challenging pasales. I also confirm that I have been provide is both in English and Turkish.  Ben, Alcohol as at spirit and alkol servisi ve satist ayrıca CCTV kamera sa sorumluluklar hakkında gereken eğitimi aldı saatler arasında alkol satışı yapabileceğim müşterilerden kimlik sormam gerektiğini gereksinimlere uymak için gereken özgüvene alkol satısını önlemek için kimlik sorma kura	ning in my responsibilities in the sale and the the CCTV equipment. I am aware of the alcohol and I understand the age verification accept that I feel confident in complying with the ersons to ensure that there are no underage led with a copy of the training bundle which disterning is temining kullanımı konusunda üzerime düşen ğımı onaylıyorum. Ruhsat kuralları ve hangi biliyorum ve 25 yaşın altında görünen biliyorum. Bu formu imzalayarak yasal sahip olduğumu ve yaşı tutmayan müşterilere alını mutlaka takip edeceğimi kabul ediyorum. Etim materyalinin hem İngilizce hamde Türkçe
Signed (İmza):.	
Dated (Tarih): 10.07.22	
Refresher training is due on (bu konudaki gele (date not more than 6 months after the date of imza tarihinden sonraki 6 ay içerisinde yapılm	
Confirmed by Mr Kemal Avci	
Signed (İmza):	

I, Gazin Kurablit
hereby confirm that I have received training in my responsibilities in the sale and supply of alcohol as well as how to operate the CCTV equipment. I am aware of the licence conditions and hours for the sale of alcohol and I understand the age verification challenge 25 policy. By signing this form I accept that I feel confident in complying with the legal requirements and in challenging persons to ensure that there are no underage sales. I also confirm that I have been provided with a copy of the training bundle which is both in English and Turkish.
Ben, CAGO KANGGUUT alkol servisi ve satışı ayrıca CCTV kamera sisteminin kullanımı konusunda üzerime düşen sorumluluklar hakkında gereken eğitimi aldığımı onaylıyorum. Ruhsat kuralları ve hangi saatler arasında alkol satışı yapabileceğimi biliyorum ve 25 yaşın altında görünen müşterilerden kimlik sormam gerektiğini biliyorum. Bu formu imzalayarak yasal gereksinimlere uymak için gereken özgüvene sahip olduğumu ve yaşı tutmayan müşterilere alkol satışını önlemek için kimlik sorma kuralını mutlaka takip edeceğimi kabul ediyorum. Ayrıca, bana verilen eğitimde kullanılan eğitim materyalinin hem İngilizce hamde Türkçe kopyası bana verildi.
Signed (İmza):
Dated (Tarih): 12/08/2021
Refresher training is due on (bu konudaki gelecek eğitim tarihi):
Confirmed by Mr Kemal Avci
Signed (İmza):

L Cage 1 X	iacabulut
licence conditions and hours f challenge 25 policy. By signing the legal requirements and in	received training in my responsibilities in the sale and how to operate the CCTV equipment. I am aware of the for the sale of alcohol and I understand the age verification g this form I accept that I feel confident in complying with challenging persons to ensure that there are no underage we been provided with a copy of the training bundle which it.
Ben, Cag () Agalkol servisi ve satışı ayrıca Co sorumluluklar hakkında gereke saatler arasında alkol satışı müşterilerden kimlik sormanı gereksinimlere uymak için gere alkol satışını önlemek için kiml	
Signed (İmza):.	• • • • • • • • • • • • • • • • • • • •
Dated (Tarih): 10 07.	. 22
Refresher training is due on (bu k (date not more than 6 months afte imza tarihinden sonraki 6 ay içeri	conudaki gelecek eğitim tarihi): 10 · 01 · 23 er the date of signature) (gelecek eğitim tarihi yukarıdaki sinde yapılmalıdır):
Confirmed by Mr Kemal Avci	

Signed (İmza):.

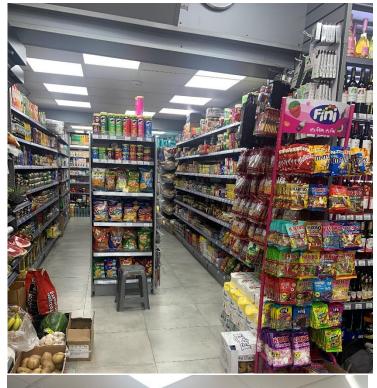
I Erken	Saci
hereby confirm that supply of alcohol as licence conditions and challenge 25 policy.	I have received training in my responsibilities in the sale and well as how to operate the CCTV equipment. I am aware of the d hours for the sale of alcohol and I understand the age verification by signing this form I accept that I feel confident in complying with the sale of alcohol and in challenging persons to ensure that there are no underage that I have been provided with a copy of the training bundle which
lkol servisi ve satısı	ayrıca CCTV kamera sisteminin kullanımı konusunda üzerime düşe

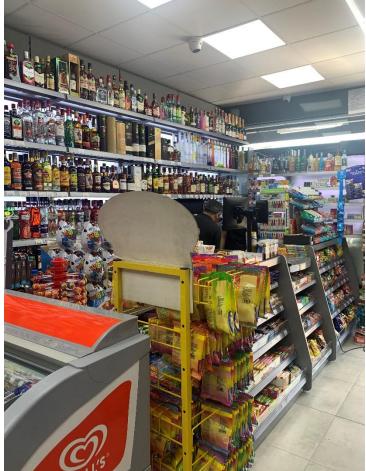
alkol servisi ve satışı ayrıca CCTV kamera sisteminin kullanımı konusunda üzerime düşen sorumluluklar hakkında gereken eğitimi aldığımı onaylıyorum. Ruhsat kuralları ve hangi saatler arasında alkol satışı yapabileceğimi biliyorum ve 25 yaşın altında görünen müşterilerden kimlik sormam gerektiğini biliyorum. Bu formu imzalayarak yasal gereksinimlere uymak için gereken özgüvene sahip olduğumu ve yaşı tutmayan müşterilere alkol satışını önlemek için kimlik sorma kuralını mutlaka takip edeceğimi kabul ediyorum. Ayrıca, bana verilen eğitimde kullanılan eğitim materyalinin hem İngilizce hamde Türkçe kopyası bana verildi.

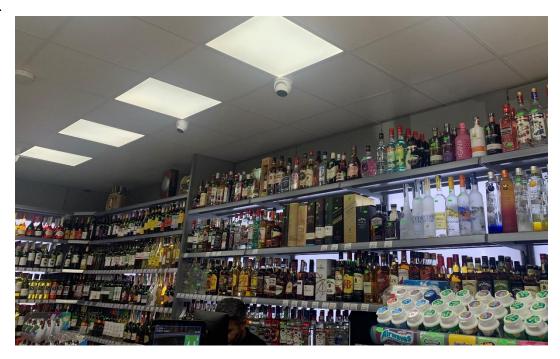
Refresher training is due on (bu konudaki gelecek eğitim tarihi): 10.01.23. (date not more than 6 months after the date of signature) (gelecek eğitim tarihi yukarıdaki imza tarihinden sonraki 6 ay içerisinde yapılmalıdır):

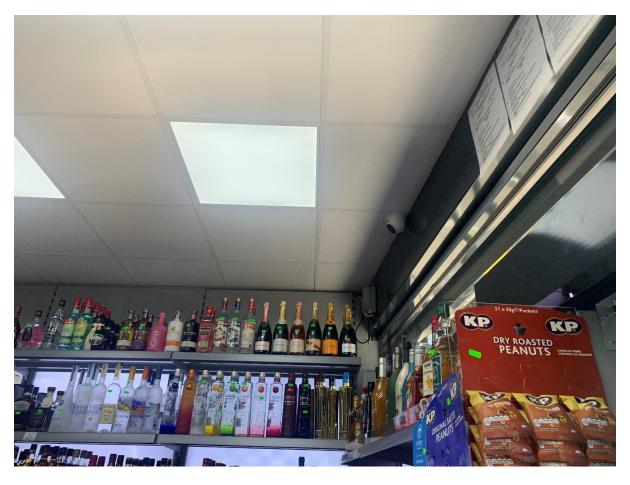
Confirmed by Mr Kemal Avci

Signed (İmza):

















0022



<u>1</u>1.

